

ISO 27001 A13 Communications security

Version	Updated By	Date	Change Description
1.0	JPH	01/06/2021	First Release

Introduction

Montgomery and Coupers supplies “SOTERweb” a CAFM / Contractor and Supplier Facilities Management System as a platform for Organisations to Store, Manage and Monitor Organisation, Contractor, Contacts and Estate information and operational requirements and responsibilities.

Purpose

This document sets the Communications security policy within the scope of the **SOTERweb** System.

Applicability

This document applies to staff who are involved with **SOTERweb**.

A11 Communications security

A13.1 Network security management

A13.1.1 Network controls

Client networks are not managed or connected into directly.

Also See A6 Organisation of Security Information.

A13.1.2 Security of network services

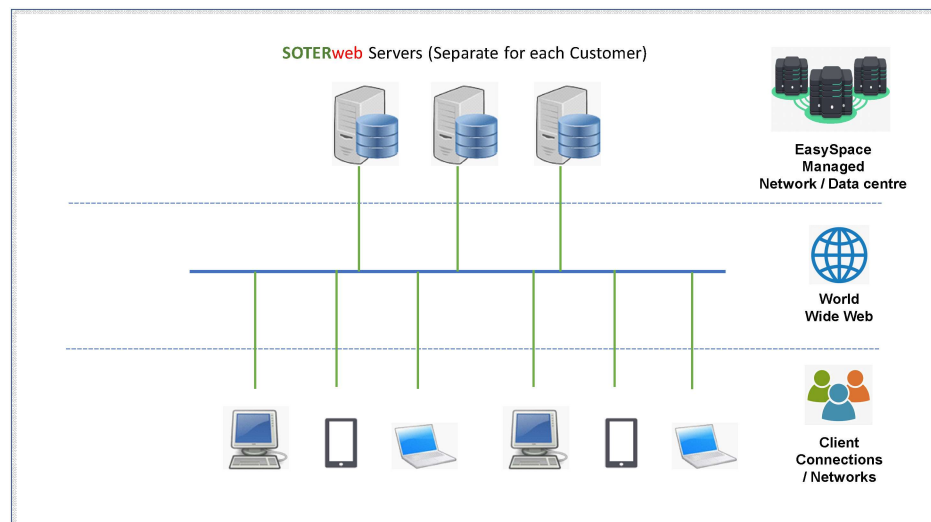
See A11.2 Equipment siting and protection

A13.1.3 Segregation in networks

SOTERweb Installations are housed in a third-party data centre, each **SOTERweb** instance is;

- Installed on a dedicated server
- Unique IP Address

- Unique URL
- Each SOTERweb instance will have its own SSL certificate which will be applied to the server when the system is purchased and installed.
- No Direct connection into client's network



A13.2 Information transfer

A13.2.1 Information transfer policies and procedures

Information will be transferred from **SOTERweb** instances via email utilising the Microsoft 365 email system.

A13.2.2 Agreements on information transfer

Information will be transferred between companies involved in the **SOTERweb** instances via email utilising the Microsoft 365 email system or similar secure email system, or via dedicated system management portals.

A13.2.3 Electronic messaging

Information will be transferred between companies involved in the **SOTERweb** instances via email utilising the Microsoft 365 email system or similar secure email system, or via dedicated system management portals.

A13.2.4 Confidentiality or nondisclosure agreements

SOTERweb instances are managed between the collaboration of;

- 1) Montgomery and Coupers Ltd
- 2) T3 Network Solutions Ltd
- 3) Easyspace Ltd